



Quality Policy

MedOne Surgical is **Committed to our Quality Management System** and all employees will:

- **Encourage Customer Feedback** and **understand** Customer needs and expectations for MedOne products and services, always meeting and whenever possible, **exceeding Customer expectations.**
- Always **treat Customers with care, respect and dignity.**
- Provide **defect-free** products and services in accordance with the requirements of the Quality Management System and will **maintain the effectiveness** of the System.
- Deliver products and services **on-time.**
- Work together as a **team** toward common goals, understanding that the quality of each job we perform contributes to the **quality, safety and efficacy** of MedOne's products.
- **Understand** the critical **processes** and **Quality Objectives** so that we can recognize and implement enhancements to **continuously improve** products and services.
- Maintain an **excellent work environment** that fosters and supports the development of committed, responsible, motivated, creative and productive employees.

A handwritten signature in black ink that reads 'Bruce Best'.

President, MedOne Surgical, Inc.

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